

Updating your Ontario COVID-19 Vaccine Certificate to your Chosen Name

This guide is for Ontarians who have not updated their health card with their chosen name but would like to have their proof of vaccine certificate reflect their chosen name.

Four easy steps

1. Call your local Public Health Unit and ask to set up an appointment to update your name on your vaccine certificate. Please visit [Public Health Unit Locator \(gov.on.ca\)](https://www.gov.on.ca/publichealth/units/) to find a list of Public Health Units in Ontario and their contact information.
2. Bring your IDs or a letter verifying your identity with you to your appointment. This document or combination of documents from the list below must include: a name, birth date and photo ID.
3. The Public Health Unit will update your name in the COVID-19 vaccine certificate database (COVaxON).
4. Go to <http://www.ontario.ca/page/covid-19-vaccines> to download your updated certificate.

What to bring

You must have at least one form of documentation with your chosen name. The birthdate needs to be the same on all IDs, but name and gender can be different. Expired IDs are accepted for the purposes of verifying identity.

There are several forms of documentation which can be used including:

- Driver's licence
- Birth certificate
- Ontario Photo Card
- Passport
- First Nation Status Card/Métis Citizenship Card or Nunavut Tunngavik Inc. – Enrolment Card
- Piece of registered mail
- Pay stub

- Student card
- Library card
- Club or organization ID cards
- Government issued identification from other jurisdictions including foreign passports, other provincial or territorial health cards, or driver's licence
- A letter verifying your identity from your public health unit, and/or community or Indigenous organizations, school, or medical provider

After you've updated your vaccine certificate with your chosen name

If you need to travel outside of Canada but haven't updated your passport with your chosen name, you will need to travel under your old IDs.

If so, call the Provincial Vaccine Contact Centre (PVCC) and ask them to switch back your vaccine certificate to your former name / name on your Ontario health card. You can then download the vaccine certificate in your former name / name on your Ontario health card. When you return to Canada, call the PVCC again to switch your vaccine certificate back to your chosen name.

When talking to vaccine providers, clinics, public health units, or the PVCC, let them know that you have updated your proof of vaccine credential to your chosen name.

Need help or have questions?

Call the Provincial Vaccine Contact Centre at 1-833-943-3900 (TTY for people who are deaf, hearing-impaired or speech-impaired: 1-866-797-0007), available in more than 300 languages, Monday to Friday (excluding holidays) from 8:30 a.m. to 5:00 p.m. Eastern time.