

Ministry of Health

Health Programs and Delivery Division

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Ministère de la Santé

Division des programmes de santé et de la prestation des services

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MEMORANDUM

DATE: May 12, 2025

TO: ADP-registered Authorizers and Vendors of Orthotic Devices
Physicians and Other Health Care Professionals

FROM: David Schachow,
Director, Delivery and Eligibility Review Branch

RE: Modernization of the Orthotic Devices Category

The Ministry of Health is making changes to reduce burden and modernize the Assistive Devices Program's (ADP's) funding for orthotic devices, starting July 14, 2025.

The ADP will fund more types of orthotic devices. Currently, only custom-made orthotic devices are eligible for ADP funding. Recognizing recent changes in technology, moving forward, off-the-shelf devices and devices custom-made by a third party will also be funded as components of custom-made orthotic devices. This change will speed up the process of getting a modern orthotic device for Ontarians and make it easier for orthotists to produce them.

The ADP is also simplifying the application form for orthotic devices by decreasing the number of device codes required for submission. This change will greatly reduce the administrative burden required to submit paperwork and will make the application process simpler and easier for everyone involved.

Finally, the ADP is streamlining its service delivery model for orthotic devices. The ADP will allow different types of healthcare professionals to sign the application form, as well as reduce the number of healthcare visits required for replacement devices in most cases.

This will make it easier for Ontarians to access orthotic devices and reduce the burden on healthcare providers.

The updated *Orthotic Devices Policy and Administration Manual* and *Orthotic Devices Application Form* have been attached for your reference. These updated documents along with the *Orthotic Devices Product Manual* will also be available on the ADP website in the coming weeks. For applications with an Authorizer's signature date before July 14, 2025, please use the current forms and system. For applications with an Authorizer's signature date on or after July 14, 2025, please use the new forms and system.

We appreciate the ongoing efforts of our healthcare partners to meet the needs of ADP clients. We look forward to continuing to work together to ensure that connected, convenient, high-quality patient care continues to be at the centre of our efforts.

If you have any questions, please contact the ADP at adpvendors@ontario.ca for vendors, adpauthorizers@ontario.ca for authorizers, or adp@ontario.ca for general inquiries.

Sincerely,

(original signed by)

David Schachow
Director, Delivery and Eligibility Review Branch