

# **Executive Officer Notice: The Ontario Drug Programs Reference Manual, Revision #14**

September 17, 2025

The Ontario Drug Programs Reference Manual, Revision #14, September 2, 2025, is now posted on the Ontario Public Drug Programs – Executive Officer Communications webpage: at <https://www.ontario.ca/page/ontario-public-drug-programs-executive-officer-communications>.

The Manual is a collection of policies, procedures and technical directions for pharmacies relating to Ontario Public Drug Programs. Revision #14 of the Manual reflects program and policy changes that have been implemented since the last version of the Manual that was published on May 14, 2025. A list of the new updates is included in the Manual.

Additional Information:

**For pharmacies:**

Please call ODB Pharmacy Help Desk at: 1-800-668-6641

**For all other Health Care Providers and the Public:**

Please call ServiceOntario, Infoline at 1-866-532-3161 TTY 1-800-387-5559. In Toronto, TTY 416-327-4282