

MAXIMUM RATE SCHEDULE FORM

This Form sets out the towing services and vehicle storage services, and related or ancillary services, that may be included on a maximum rate schedule under the *Towing and Storage Safety and Enforcement Act, 2021* (TSSEA). In order to comply with s. 28(3) of TSSEA, tow operators and vehicle storage operators must submit their maximum rate schedules to the Director of Towing and Vehicle Storage Standards using the [online portal](#).

TOWING SERVICES

A. Basic Towing Services

Item number	Type	Service	Rate Structure	Description
1.	Basic tow	Towed vehicle up to 4,536 kg GVWR	Flat rate	Providing basic towing services, based on the Gross Vehicle Weight Rating (GVWR) of the towed vehicle.
2.	Basic tow	Towed vehicle from 4,536.1 to 11,793 kg GVWR	Flat rate	Providing basic towing services, based on the Gross Vehicle Weight Rating (GVWR) of the towed vehicle.
3.	Basic tow	Towed vehicle more than 11,793 kg GVWR	Flat rate	Providing basic towing services, based on the Gross Vehicle Weight Rating (GVWR) of the towed vehicle.
4.	Additional billing item	Kilometres travelled, towed vehicle up to 4,536 kg GVWR	/km	Distance travelled by the Primary Tow Truck to: • Reach the motor vehicle requiring towing, in excess of 10 km; and • Tow the motor vehicle to its destination.

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Item number	Type	Service	Rate Structure	Description
				The first 10 km travelled by the Primary Tow Truck to the motor vehicle requiring towing is <u>not</u> chargeable. Charges are calculated based on each km or part thereof.
5.	Additional billing item	Kilometres travelled, towed vehicle from 4,536.1 kg to 11,793 kg GVWR	/km	Distance travelled by the Primary Tow Truck to: • Reach the motor vehicle requiring towing, in excess of 10 km; and • Tow the motor vehicle to its destination. The first 10 km travelled by the Primary Tow Truck to the motor vehicle requiring towing is not chargeable. Charges are calculated based on each km or part thereof.
6.	Additional billing item	Kilometres travelled, towed vehicle more than 11,793 kg GVWR	/km	Distance travelled by the Primary Tow Truck to: • Reach the motor vehicle requiring towing, in excess of 10 km; and • Tow the motor vehicle to its destination. The first 10 km travelled by the Primary Tow Truck to the motor vehicle requiring towing is <u>not</u> chargeable.

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Item number	Type	Service	Rate Structure	Description
				Charges are calculated based on each km or part thereof.
7.	Additional billing item	International border crossing	/hour	Time required for the tow truck driver to wait at an international border crossing while providing towing services. Charges are calculated based on each 15-minute period or part thereof.
8.	Additional billing item	Tolls and permits	Percentage of cost	Use of a toll highway, toll bridge, toll ferry or tow-specific permit required for the towing service.
9.	Additional billing item	Time of day premium	/event	Premium for dispatching a tow truck outside of regular business hours, based on the initial time of dispatch. This premium may only be charged once per vehicle towed, even if multiple tow trucks are used to provide the towing service.

B. Intermediate Towing Services

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Item number	Type	Service	Rate Structure	Description
10.	Intermediate tow	Towed vehicle up to 4,536 kg GVWR	Flat rate	Providing intermediate towing services, based on the GVWR of the towed vehicle.
11.	Intermediate tow	Towed vehicle from 4,536.1 to 11,793 kg GVWR	Flat rate	Providing intermediate towing services, based on the GVWR of the towed vehicle.
12.	Intermediate tow	Towed vehicle more than 11,793 kg GVWR	Flat rate	Providing intermediate towing services, based on the GVWR of the towed vehicle.
13.	Additional billing item	Consumables	Percentage of cost	Use of single-use materials, products or devices required to clear the highway, make the towing scene visible to drivers or secure the motor vehicle and its contents in preparation for towing.
14.	Additional billing item	Clearing debris or safe loading and securement	/hour	Total time required for these activities, in excess of 30 minutes: • Preparing the motor vehicle for towing, including making mechanical adjustments and securing or covering the motor vehicle; and • Clearing debris, fallen cargo or spilled material from a highway.

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				The first 30 minutes spent on these activities is <u>not</u> chargeable. Charges are calculated based on each 15-minute period or part thereof.
15.	Additional billing item	Stand-by time	/hour	Time spent when the tow truck driver is instructed to be on stand-by for more than 15 consecutive minutes. Charges are calculated based on each 15-minute period or part thereof.
16.	Additional billing item	Kilometres travelled, towed vehicle up to 4,536 kg GVWR	n/a	Must be same maximum rate as under basic towing services.
17.	Additional billing item	Kilometres travelled, towed vehicle from 4,536.1 kg to 11,793 kg GVWR	n/a	Must be same maximum rate as under basic towing services.
18.	Additional billing item	Kilometres travelled, towed vehicle more than 11,793 kg GVWR	n/a	Must be same maximum rate as under basic towing services.

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19.	Additional billing item	International border crossing	n/a	Must be same maximum rate as under basic towing services.
20.	Additional billing item	Tolls and permits	n/a	Must be same maximum rate as under basic towing services.
21.	Additional billing item	Time of day premium	n/a	Must be same maximum rate as under basic towing services.

C. Advanced Towing Services

Item number	Type	Service	Rate Structure	Description
22.	Advanced tow	Tow Trucks: Rotator boom, 75 tons or higher	/hour	Time required for a tow truck driver to provide advanced towing services, based on the closest certified capacity of the tow truck. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
23.	Advanced tow	Tow Trucks: Rotator boom, 70 tons	/hour	Time required for a tow truck driver to provide advanced towing services, based on the closest certified capacity

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				of the tow truck. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
24.	Advanced tow	Tow Trucks: Rotator boom, 65 tons	/hour	Time required for a tow truck driver to provide advanced towing services, based on the closest certified capacity of the tow truck. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
25.	Advanced tow	Tow Trucks: Rotator boom, 60 tons	/hour	Time required for a tow truck driver to provide advanced towing services, based on the closest certified capacity of the tow truck. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
26.	Advanced tow	Tow Trucks: Rotator boom, 55 tons	/hour	Time required for a tow truck driver to provide advanced towing services, based on the closest certified capacity of the tow truck. Charges are calculated based on a one-

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				hour minimum for the first hour, and then for each 30-minute period or part thereof.
27.	Advanced tow	Tow Trucks: Rotator boom, 50 tons	/hour	Time required for a tow truck driver to provide advanced towing services, based on the closest certified capacity of the tow truck. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
28.	Advanced tow	Tow Trucks: Rotator boom, 45 tons	/hour	Time required for a tow truck driver to provide advanced towing services, based on the closest certified capacity of the tow truck. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
29.	Advanced tow	Tow Trucks: Rotator boom, 40 tons	/hour	Time required for a tow truck driver to provide advanced towing services, based on the closest certified capacity of the tow truck. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.

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Item number	Type	Service	Rate Structure	Description
30.	Advanced tow	Tow Trucks: Fixed boom, 50 tons or higher	/hour	Time required for a tow truck driver to provide advanced towing services, based on the closest certified capacity of the tow truck. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
31.	Advanced tow	Tow Trucks: Fixed boom, 45 tons	/hour	Time required for a tow truck driver to provide advanced towing services, based on the closest certified capacity of the tow truck. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
32.	Advanced tow	Tow Trucks: Fixed boom, 40 tons	/hour	Time required for a tow truck driver to provide advanced towing services, based on the closest certified capacity of the tow truck. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
33.	Advanced tow	Tow Trucks: Fixed boom, 35 tons	/hour	Time required for a tow truck driver to provide advanced towing services, based on the closest certified capacity

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				of the tow truck. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
34.	Advanced tow	Tow Trucks: Fixed boom, 30 tons	/hour	Time required for a tow truck driver to provide advanced towing services, based on the closest certified capacity of the tow truck. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
35.	Advanced tow	Tow Trucks: Fixed boom, 25 tons	/hour	Time required for a tow truck driver to provide advanced towing services, based on the closest certified capacity of the tow truck. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
36.	Advanced tow	Tow Trucks: Fixed boom, 20 tons	/hour	Time required for a tow truck driver to provide advanced towing services, based on the closest certified capacity of the tow truck. Charges are calculated based on a one-

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				hour minimum for the first hour, and then for each 30-minute period or part thereof.
37.	Advanced tow	Tow Trucks: Fixed boom, 15 tons	/hour	Time required for a tow truck driver to provide advanced towing services, based on the closest certified capacity of the tow truck. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
38.	Advanced tow	Tow Trucks: Fixed boom, 10 tons	/hour	Time required for a tow truck driver to provide advanced towing services, based on the closest certified capacity of the tow truck. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
39.	Advanced tow	Tow Trucks: Tow truck – no certified capacity, boom capacity less than 10 tons, or flatbed that can tilt to load	/hour	Time required for a tow truck driver to provide advanced towing services, based on the closest certified capacity of the tow truck. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.

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Item number	Type	Service	Rate Structure	Description
40.	Advanced tow	Equipment: Air cushions	/event	Use of air cushions required at the scene. Rates include all related equipment and labour.
41.	Advanced tow	Equipment: Lighting/light stand	/event	Use of equipment required to illuminate the scene. Rates include all related equipment and labour.
42.	Advanced tow	Equipment: Roll-off bin	/event	Delivery and removal of a roll-off bin or similar waste container at the scene as required. Rates include all related equipment and labour.
43.	Advanced tow	Specialized vehicles: Backhoe loader	/hour	Time required for the operator of a specialized vehicle to provide advanced towing services, based on the type of vehicle. Rates include the use of the specialized vehicle and any necessary attachments. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
44.	Advanced tow	Specialized vehicles: Front-end loader	/hour	Time required for the operator of a specialized vehicle to provide advanced towing services, based on the type of vehicle. Rates include the use of the specialized vehicle and any necessary attachments. Charges are calculated

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				based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
45.	Advanced tow	Specialized vehicles: Fork-lift	/hour	Time required for the operator of a specialized vehicle to provide advanced towing services, based on the type of vehicle. Rates include the use of the specialized vehicle and any necessary attachments. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
46.	Advanced tow	Specialized vehicles: Skid-steer	/hour	Time required for the operator of a specialized vehicle to provide advanced towing services, based on the type of vehicle. Rates include the use of the specialized vehicle and any necessary attachments. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
47.	Advanced tow	Specialized vehicles: Underground extraction vehicle	/hour	Time required for the operator of a specialized vehicle to provide advanced towing services, based on the type of vehicle. Rates include the use of the specialized vehicle

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				and any necessary attachments. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
48.	Advanced tow	Specialized vehicles: Dump truck	/hour	Time required for the operator of a specialized vehicle to provide advanced towing services, based on the type of vehicle. Rates include the use of the specialized vehicle and any necessary attachments. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
49.	Advanced tow	Specialized vehicles: Truck tractor	/hour	Time required for the operator of a specialized vehicle to provide advanced towing services, based on the type of vehicle. Rates include the use of the specialized vehicle and any necessary attachments. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
50.	Advanced tow	Specialized vehicles: Flatbed trailer	/hour	Time required for the operator of a specialized vehicle to provide advanced towing services, based on the type of

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Item number	Type	Service	Rate Structure	Description
				vehicle. Rates include the use of the specialized vehicle and any necessary attachments. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
51.	Advanced tow	Specialized vehicles: Float trailer	/hour	Time required for the operator of a specialized vehicle to provide advanced towing services, based on the type of vehicle. Rates include the use of the specialized vehicle and any necessary attachments. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
52.	Advanced tow	Specialized vehicles: Van trailer	/hour	Time required for the operator of a specialized vehicle to provide advanced towing services, based on the type of vehicle. Rates include the use of the specialized vehicle and any necessary attachments. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.

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Item number	Type	Service	Rate Structure	Description
53.	Advanced tow	Specialized vehicles: Incident response vehicle with tools and materials	/hour	Time required for the operator of a specialized vehicle to provide advanced towing services, based on the type of vehicle. Rates include the use of the specialized vehicle and any necessary attachments. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
54.	Advanced tow	Specialized vehicles: Response vehicle with a 360 beacon/lamp	/hour	Time required for the operator of a specialized vehicle to provide advanced towing services, based on the type of vehicle. Rates include the use of the specialized vehicle and any necessary attachments. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.
55.	Advanced tow	Labour: Casual labour	/hour	Time required for casual or specialized labour at the scene to assist a tow truck driver or operator of a specialized vehicle, or to restore the condition of the roadway at the direction of police. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof.

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				This rate does not apply to tow truck drivers, operators of specialized vehicles, or labour required for air cushions, roll-off bins, or lighting equipment at the scene.
56.	Advanced tow	Labour: Specialized labour, scene supervisor/recovery/ coordinator/health and safety coordinator	/hour	Time required for casual or specialized labour at the scene to assist a tow truck driver or operator of a specialized vehicle, or to restore the condition of the roadway at the direction of police. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof. This rate does not apply to tow truck drivers, operators of specialized vehicles, or labour required for air cushions, roll-off bins, or lighting equipment at the scene.
57.	Advanced tow	Labour: Specialized labour, mechanic	/hour	Time required for casual or specialized labour at the scene to assist a tow truck driver or operator of a specialized vehicle, or to restore the condition of the roadway at the direction of police. Charges are

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Item number	Type	Service	Rate Structure	Description
				calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof. This rate does not apply to tow truck drivers, operators of specialized vehicles, or labour required for air cushions, roll-off bins, or lighting equipment at the scene.
58.	Advanced tow	Labour: Specialized labour, rigger	/hour	Time required for casual or specialized labour at the scene to assist a tow truck driver or operator of a specialized vehicle, or to restore the condition of the roadway at the direction of police. Charges are calculated based on a one-hour minimum for the first hour, and then for each 30-minute period or part thereof. This rate does not apply to tow truck drivers, operators of specialized vehicles, or labour required for air cushions, roll-off bins, or lighting equipment at the scene.

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Item number	Type	Service	Rate Structure	Description
59.	Additional billing item	Third party services	Percentage of cost	Any of the following services required to deliver advanced towing services and provided to the operator by a third party: • Additional tow trucks. • Specialized vehicles, equipment or labour. • Services to prepare the motor vehicle for towing. • Additional labour. • Services or equipment requested by emergency personnel.
60.	Additional billing item	Kilometres travelled, towed vehicle up to 4,536 kg GVWR	n/a	Must be same maximum rate as under basic towing services.
61.	Additional billing item	Kilometres travelled, towed vehicle from 4,536.1 kg to 11,793 kg GVWR	n/a	Must be same maximum rate as under basic towing services.

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Item number	Type	Service	Rate Structure	Description
62.	Additional billing item	Kilometres travelled, towed vehicle more than 11,793 kg GVWR	n/a	Must be same maximum rate as under basic towing services.
63.	Additional billing item	Tolls and permits	n/a	Must be same maximum rate as under basic towing services.
64.	Additional billing item	Time of day premium	n/a	Must be same maximum rate as under basic towing services.
65.	Additional billing item	Consumables	n/a	Must be same maximum rate as under basic towing services.

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Vehicle Storage Services

A. Outdoor Storage of Motor Vehicle

Item number	Type	Service	Rate Structure	Description
66.	Outdoor storage	Outdoor storage, up to 6.5 m	/day	Providing outdoor vehicle storage services, based on the length of the motor vehicle being stored. Charges for the first calendar day are prorated on an hourly rate, calculated based on a one-hour minimum for the first hour, and then for each hour or part thereof. Charges for subsequent days are calculated based on the full daily rate for each day or part thereof.
67.	Outdoor storage	Outdoor storage, from 6.51 to 12.5 m	/day	Providing outdoor vehicle storage services, based on the length of the motor vehicle being stored. Charges for the first calendar day are prorated on an hourly rate, calculated based on a one-hour minimum for the first hour, and then for each hour or part thereof. Charges for subsequent days are calculated based on the full daily rate for each day or part thereof.

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Item number	Type	Service	Rate Structure	Description
68.	Outdoor storage	Outdoor storage, more than 12.5 m	/day	Providing outdoor vehicle storage services, based on the length of the motor vehicle being stored. Charges for the first calendar day are prorated on an hourly rate, calculated based on a one-hour minimum for the first hour, and then for each hour or part thereof. Charges for subsequent days are calculated based on the full daily rate for each day or part thereof.
69.	Outdoor storage	Damaged electric vehicle storage up to 6.5 m	/day	Providing outdoor vehicle storage services for an electric vehicle with a damaged battery pack or related system that requires measures to prevent further damage. Where applicable, this rate applies instead of the standard outdoor storage rate. Charges for the first calendar day are prorated on an hourly rate, calculated based on a one-hour minimum for the first hour, and then for each hour or part thereof. Charges for subsequent days are calculated based on the full daily rate for each day or part thereof.

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Item number	Type	Service	Rate Structure	Description
70.	Outdoor storage	Damaged electric vehicle storage from 6.51 to 12.5 m	/day	Providing outdoor vehicle storage services for an electric vehicle with a damaged battery pack or related system that requires measures to prevent further damage. Where applicable, this rate applies instead of the standard outdoor storage rate. Charges for the first calendar day are prorated on an hourly rate, calculated based on a one-hour minimum for the first hour, and then for each hour or part thereof. Charges for subsequent days are calculated based on the full daily rate for each day or part thereof.
71.	Outdoor storage	Damaged electric vehicle storage more than 12.5 m	/day	Providing outdoor vehicle storage services for an electric vehicle with a damaged battery pack or related system that requires measures to prevent further damage. Where applicable, this rate applies instead of the standard outdoor storage rate. Charges for the first calendar day are prorated on an hourly rate, calculated based on a one-hour

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Item number	Type	Service	Rate Structure	Description
				minimum for the first hour, and then for each hour or part thereof. Charges for subsequent days are calculated based on the full daily rate for each day or part thereof.
72.	Vehicle storage	After-hours access	/event	Providing access to or release of the stored motor vehicle when both these conditions are met: • The storage yard facility is not open for business; and • The time is outside of regular business hours.

B. Indoor Storage of Motor Vehicle

Item number	Type	Service	Rate Structure	Description
73.	Indoor storage	Indoor storage, up to 6.5 m	/day	Providing indoor vehicle storage services, based on the length of the motor vehicle being stored. Charges for the first calendar day are prorated on an hourly rate, calculated based on a one-hour minimum for the first hour, and then for each hour or part thereof.

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Item number	Type	Service	Rate Structure	Description
				Charges for subsequent days are calculated based on the full daily rate for each day or part thereof.
74.	Indoor storage	Indoor storage, from 6.51 to 12.5 m	/day	Providing indoor vehicle storage services, based on the length of the motor vehicle being stored. Charges for the first calendar day are prorated on an hourly rate, calculated based on a one-hour minimum for the first hour, and then for each hour or part thereof. Charges for subsequent days are calculated based on the full daily rate for each day or part thereof.
75.	Indoor storage	Indoor storage, more than 12.5 m	/day	Providing indoor vehicle storage services, based on the length of the motor vehicle being stored. Charges for the first calendar day are prorated on an hourly rate, calculated based on a one-hour minimum for the first hour, and then for each hour or part thereof. Charges for subsequent days are calculated based on the full daily rate for each day or part thereof.

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Item number	Type	Service	Rate Structure	Description
76.	Indoor storage	Damaged electric vehicle storage up to 6.5 m	/day	Providing indoor vehicle storage services for an electric vehicle with a damaged battery pack or related system that requires measures to prevent further damage. Where applicable, this rate applies instead of the standard indoor storage rate. Charges for the first calendar day are prorated on an hourly rate, calculated based on a one-hour minimum for the first hour, and then for each hour or part thereof. Charges for subsequent days are calculated based on the full daily rate for each day or part thereof.
77.	Indoor storage	Damaged electric vehicle storage from 6.51 to 12.5 m	/day	Providing indoor vehicle storage services for an electric vehicle with a damaged battery pack or related system that requires measures to prevent further damage. Where applicable, this rate applies instead of the standard indoor storage rate. Charges for the first calendar day are prorated on an hourly rate, calculated based on a one-hour minimum for the first hour, and then for each hour or part thereof.

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Item number	Type	Service	Rate Structure	Description
				Charges for subsequent days are calculated based on the full daily rate for each day or part thereof.
78.	Indoor storage	Damaged electric vehicle storage more than 12.5 m	/day	Providing indoor vehicle storage services for an electric vehicle with a damaged battery pack or related system that requires measures to prevent further damage. Where applicable, this rate applies instead of the standard indoor storage rate. Charges for the first calendar day are prorated on an hourly rate, calculated based on a one-hour minimum for the first hour, and then for each hour or part thereof. Charges for subsequent days are calculated based on the full daily rate for each day or part thereof.
79.	Vehicle storage	After-hours access	n/a	Must be same maximum rate as under outdoor vehicle storage services.

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KEY TERMS

The following terms apply for the purposes of determining maximum rates using this Form.

"Outside of regular business hours" means any of the following times:

- On a holiday or Sunday.
- Before 8 a.m. or after 6 p.m. on Monday to Friday.
- Before 9 a.m. or after 12 p.m. (noon) on Saturday.

"Primary Tow Truck" means the tow truck that tows the motor vehicle requiring towing.

"Stand-by time" means time spent on stand-by at any of the following locations:

- The scene of a collision or other incident, if the tow truck driver is instructed by emergency personnel to do so.
- A collision reporting centre, if the tow truck driver is instructed by emergency personnel or an employee or representative of the collision reporting centre to do so.
- Any location, if the tow truck driver is instructed by a police officer or an inspector to do so.

It does not include time on stand-by for the purpose of inspecting or taking enforcement action in respect of the tow truck or tow truck driver, including any time spent in triage or queue, even if a motor vehicle is in tow.