

Ministry of Health

Health Programs and Delivery Division
Delivery and Eligibility Review Branch
Assistive Devices Program
7th Floor, 5700 Yonge Street
Toronto ON M2M 4K5

Telephone: (416) 327-8804
Fax: (416) 327-8192
Toll-free: 1-800-268-6021
TTY: (416) 327-4282
Toll-free TTY: 1-800-387-5559
www.ontario.ca/health

Email Address/Courriel: adp@ontario.ca

Ministère de la Santé

Division des programmes de santé et de la prestation des services
Direction de la prestation des programmes et de l'examen de l'admissibilité
Programme d'appareils et accessoires fonctionnels
5700, rue Yonge, 7^e étage
Toronto ON M2M 4K5

Téléphone : (416) 327-8804
Téléc : (416) 327-8192
Sans frais : 1-800-268-6021
ATS : (416) 327-4282
Sans frais ATS : 1-800-387-5559
www.ontario.ca/sante

MEMORANDUM

Date: January 19, 2026

TO: All Ontario Mobility Devices Vendors

FROM: David Schachow
Director, Delivery and Eligibility Review Branch

RE: Consultation to Explore Vendors' Interest to Participate in the Central Equipment Pool for High Technology Wheelchairs

The Central Equipment Pool for High Technology Wheelchairs (CEP) provides Assistive Devices Program (ADP) clients throughout Ontario with high quality new and recycled power wheelchairs with power positioning. The CEP model was established in 1996 to ensure the responsible management of the ADP's financial resources, to keep costs for clients down, and to provide a consistently high level of service throughout Ontario for those who require these devices.

Since its inception, CEP has been operated by a single vendor. With Ontario's growing and aging population, and the increased demand for high technology wheelchairs, the ministry is exploring transitioning the CEP to a multi-vendor model. An expanded CEP would provide clients with additional choice when selecting a vendor for purchasing and maintaining their high technology wheelchair, as well as support the increased volume of CEP clients throughout the province.

As part of this exploration, the ministry is seeking to determine the level of interest amongst vendors in registering with the CEP. Vendors that may be interested in registering with the CEP to sell and service ADP-funded high technology wheelchairs should confirm their interest by email to the ADP at adpvendors@ontario.ca by February 6, 2026. Vendors who express interest by email will be invited to engage with the

ministry in February and March 2026, at which time the ministry will gather information on vendor interest and provide further details on potential future requirements for additional CEP vendors. These discussions will provide the ministry with valuable feedback and guidance as it evaluates the best next steps to better meet the needs of Ontarians, enhance timely access, and improve the overall service experience for ADP clients requiring high technology wheelchairs.

Note this memo does not represent a commitment or a promise to implement the change described above. The plan described above is subject to change.

Responding to this memo does not bind you to participate in the CEP if the model is changed.

Thank you for your continuing support to Ontario residents who require access to home mobility devices through the ADP.

Sincerely,

(original signed by)

David Schachow
Director, Delivery and Eligibility Review Branch