

Executive Officer Notice: The Ontario Drug Programs Reference Manual, Revision #16

May 14, 2026

The Ontario Drug Programs Reference Manual, Revision #16, May 4, 2026, is now posted on the Ontario Public Drug Programs – Executive Officer Communications webpage: at <https://www.ontario.ca/page/ontario-public-drug-programs-executive-officer-communications>.

The Manual is a collection of policies, procedures and technical directions for pharmacies relating to Ontario Public Drug Programs. Revision #16 of the Manual reflects program and policy changes that have been implemented since the last version of the Manual that was published on February 2, 2026. A list of the new updates is included in the Manual.

Additional Information:

For pharmacies:

Please call ODB Pharmacy Help Desk at: 1-800-668-6641

For all other Health Care Providers and the Public:

Please call ServiceOntario, Infoline at 1-866-532-3161 TTY 1-800-387-5559. In Toronto, TTY 416-327-4282